

General Cleaning

before

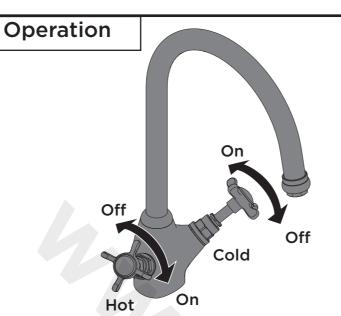
starting!

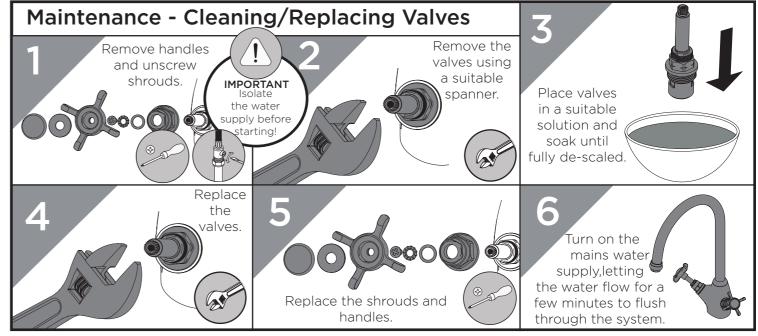
Bristan products are made from premium materials, with hand polishing and electroplated finishes.

Your taps or shower should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toiletries etc. should be rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Some surfaces such as nickel and pewter may be affected by the dye found in some cloths, so it is also important to avoid hanging cloths on spouts.





Troubleshooting

| Symptom | Cause(s) | Remedy |
|---|---|--|
| No flow or low flow rate | Partially closed isolation valve. | Open isolation valve. |
| | Instantaneous water heater cycles on and off as flow rate or pressure is too low. | Increase water flow rate or pressure through system. |
| | Head of water is below the minimum distance required. | Refer to your the Specification for the minimum work- ing pressure/distance required. |
| | Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes. | Do not use other water outlets when using the taps. |
| | Airlock or partial blockage in the supply pipework or hoses. | Flush through pipework to ensure removal of debris and any airlocks. |
| | Water supply failure | Investigate water supply. Check your plumbing and heating systems for any faults. |
| Water dripping from taps | This is normal for a short time after using the taps. | This is caused by residual water tension, the build up of water in the tap body. |
| | If water continues to drip, possibly due to the ceramic disc valves/cartridge | Refer to the Maintenance section or visit www.youtube.com/BristanTV to watch the procedure. |
| Taps do not turn on | Closed isolation valve. | Open isolation valve. |
| | Mains water supply turned off. | Turn on mains water supply. |
| Wobbly Tap | Grub screws are not tight enough at the base | Ensure the grub screws are fully tightened against the base |
| | Extra security may be required depending on the surface the tap is fitted on to. | Refer to the Alternative Installation steps in order to fit the Reinforcing Plate. |
| | | |
| At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind. | | |
| To start your free guarantee simply scan the QR code and register your product. Alternatively visit www.bristan.com/register. | | |
| For any other queries, please call our Customer Service on 0330 026 6273 where our expert team of advisors will be able to offer you any help and advice. | | |
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Alternative Installation for Surfaces Out of Tolerance/Extra Stability REMEMBER Make sure the base is centralised when viewed from the front of Turn the the tap hexagonal key anti-clockwise to remove the back nut from the EasyFit Feed the Reinforcing Plate Feed the base through the (if required) and Back nut up Base. 6.0 sink hole from the top. to the underside of the sink. Love Your Chrome 5 Bristan offers an effective chrome-friendly cleaning kit for use with your taps and showers. Turn the hexagonal key Scan the QR Code or Ο. Proceed to Step 4 of clockwise to secure the search for 'CLEAN KITO1' 6.0 the Installation Steps. EasyFit Base. on www.bristan.com. Maintenance - Cleaning/Replacing Outlet 3 1



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